



ENGLISH

A warm welcome at Mountain Inn Chalets!

This small guest ABC offers to you the most important information for your holidays in the **Mountain Inn Chalets**, the **Jägerhäusl**, **Berghäusl**, **Grand Chalet** and the **Apartments Sonnenhaus** and will help you to feel right at home in your own little holiday house.

All our tips and highlights can be found on our [Google Maps Favoritenliste](#)

A

Arrival/Departure

On arrival day your holiday home is available from about **4 p.m.** . You will receive all information for your arrival in advance so you may proceed directly to your booked accommodation and you can start your holidays right away.

You have to fill out our “Online Check-In” before arrival. We need the data for your local registration and to send out your digital Walchsee Holiday Guest Card that gives you a lot of benefits in the Kaiserwinkl region.

We don't have any front desk or hotel facilities on our property! The registration (Online Check-In), the billing and the Check-Out are contactless.

If you have any questions: +43 660 306 94 54

We ask you to check out until **10 a.m.** on departure day.

Please remember **to wash all dishes and cooking items, to remove the garbage** and to leave the accommodation tidily. We and the next guests will thank you for that!

In case of non-compliance we will charge you EUR 20, - in addition.

B

!!!All street names refer to Walchsee if there is no statement of place beside!!!

Banks with ATM

Raiffeisenbank, Dorfplatz 10, Tel.: +43 5372 200

Sparkasse, Dorfplatz 4, Tel.: +43 (0)50 1007 6006

Volksbank, Johannesstraße 8, Tel.: +43 (0)50 566

Barbecue

When using the outdoor barbecue, we kindly ask you to leave it clean and tidy for the following guests. In case of non-compliance, we will charge € 10.00. After grilling, either let the ashes cool down in the grill tray or empty them into the adjacent ash bucket. As soon as the ashes have cooled down, you can scatter them under the hedge or in the waste container.

CAUTION! Do not empty hot ashes into the waste containers! FIRE HAZARD!

Beach/lake

With the guest card you receive the integrated "Swimcard Walchsee" which offers free entrance at the bathing places "Ostufer" (dogs allowed) and "Seepromenade" in Walchsee. For adults there is a discount for adults in the Outdoor-Pool in Kössen.

Bus

The nearest bus stop is located in a distance of 250 meters to your accommodation beside/opposite to the Gasthof "Walchseer Hof" at the main road. Timetables can be checked in the Internet, at the bus stop or at the Tourist Office (Dorfstraße 1).

C

Car repair shop

Auto Greiderer - Dorfstraße 29, Tel. +43 5374 5620; Mobil: +43 664 34 34 009
Auto Loferer GmbH & Co KG - Dorfstraße 20, Tel. +43 5374 20675

Cheese dairy

The alpine cheese dairy Walchsee offers fresh dairy products as butter, cheese, buttermilk, from own production of local farmers, Moosen 7, Tel. +43 5374 52960

Cleaning

If you wish an additional cleaning of your accommodation, please let us know in time. We charge an additional final cleaning fee for that.

D

Dentist

- Niederndorf: Dr. Thomas Kaltenböck (Tel. +43 5373 62192)
- Oberaudorf: Dr. Philipp Redwitz (Tel. +49 8033 309606)
- Kössen: Dr. Thomas Friedlhuber (Tel. +43 5375 29209)

Doctor

- In Walchsee: Dr. Ganster – Hausbergstraße 21 - Tel. +43 5374 5232
- In Oberaudorf/ D: "Audorfer Gemeinschaftspraxis", Dr. Matthias and Dr. Speth, Rosenheimer Str. 13, Tel. +49 8033 1079
- In Ebbs: Dr. Wiegele and Dr. Speth, Ebbsbachweg 16, Tel. +43 5373 42211
- In Kössen: Dr. Ulrike Forst, Dorf 38, Tel.+43 5375 6421

Defibrillator - AED

You will find a full automatic Defibrillator at the corner of Chalet Number 6!

Ambulance Emergency number 112

Dogs

In respect to our guests, we request you to keep your dog from taking place on the couch or the beds!

Only 1 dog is allowed per accommodation.

For your dog we charge € 15, - per day without food. Dogs must be registered upon booking or at the latest on arrival. In Walchsee and the surrounding area it is mandatory to leash your dog. An overview plan can be obtained from the tourist office.

E

Electricity/fuses

Chalet 1-3, 7+8: In case of electrical power outage you can find the fuse box in the kitchen opposite of the sink inside the wooden panel underneath the water heater.

Family Chalet: The fuse box is located in the wooden cupboard or behind the picture in the living area.

Family Chalet Plus: The fuse box is located behind the picture in the kitchen.

Jägerhäusl: If there is a power loss, you will find the fuse box in the entrance hall. When operating all heaters simultaneously at a high level, the power line may be overloaded. Please pay attention to the point "heating".

Apartments Sonnenhaus: The fuse box is in a cabinet next to the entrance door at the apartment.

Berghäusl: The fuse box is in the entrance area, behind the wardrobe.

Grand Chalet: Please call us by phone, because only we have personal access to the power box.

For all other technical problems, please contact the Number: +43 660 306 94 54

Emergency

Emergency numbers in Austria:

International emergency number 112

Ambulance 144

Police 133

Fire brigade 122

For urgent matters concerning your accommodation you can call us:

+43 660 306 94 54

E-charging station

For guests arriving with an electric vehicle, we now have an e-charging station where you can charge (for a fee) your mode of transportation.

Charging connection: (11 KW / Type 2)

If you would like to use this service, please let us know. We will be happy to send you detailed info about the procedure.

F

Fire

Each chalet is equipped with smoke alarms and fire extinguishers. How to operate the fire extinguisher is printed on the extinguisher itself. The smoke alarm is mounted above the bed. If the smoke alarm should beep once in a while let us know as soon as possible! If it happens during the night you could remove the batteries to silence the warning. We will replace the batteries then.

Fire brigade Emergency number 122

G

Guest Card

If you have completed the online check-in before your arrival, your digital guest cards will be sent upon arrival. With this card you can enjoy discounts in various facilities of the Kaiserwinkl holiday region.

The advantages with the Kaiserwinkl-card (several discounts at taxi companies, cable cars, ski schools, Adventure Club, beaches, pools and various restaurants, shops and leisure facilities at the Kaiserwinkl), can be viewed at any time on the website of the Tourist Board under following link:

<https://www.kaiserwinkl.com/de/kaierwinkl-card.html>

Golf

There are several golf courses nearby, the 9-hole course „Golfclub Moarhof Walchsee“ and the 18-hole golf courses „Kaiserwinkl Golf Kössen“ and „Golf Club Reit im Winkl-Kössen“.

H

Hairdresser

Rauth Hotel Bellevue - Johannesstraße 20, Tel. +43 5374 5708

Hair Studio Verena Blösl – Johannesstraße 7, Tel +43 664 9222705

Hiking trails

Tourist maps and further information are available at the Tourist Office.

[Please find all hiking treks at the homepage of Kaiserwinkl tourism board...](#)

Heating / air conditioning

Mountain Inn Chalets: The detailed instruction manual of the heating / air conditioning is attached to this guest ABC.

All chalets are heated with electrical heaters. Please use Level "3" for the standard operation (never use Maximum). There is also a small on/off switch just below the thermostat.

Jägerhäusl:

The oven in the corridor has no function and cannot be operated! The Jägerhäusl has no air conditioning!

Apartments Sonnenhaus: The apartment has central heating and no air conditioning!

Berghäusl: The accommodation has underfloor heating and air conditioning.

The thermostat is located in each room next to the door. You can change the temperature by +/- 3 degrees from the preset basic temperature. (blue=cooler, red=warmer)

ATTENTION:

Do not cover the heaters with objects - risk of fire!

Use Temperature Level "3" for normal operations!

I

Internet

We offer complimentary wireless internet access to our guests! You can easily log in without a password by logging into "MountainWlan".

WiFi SID: MountainWlan/MountainWlanSH

K

Key

If you need a spare key, please let us know.
For lost keys we have to charge € 30,00!

L

Laundry service

We would be happy to do your laundry.
We charge EUR 10,-- per washing load.
The subsequent drying costs EUR 5,--

Depending on the occupancy, the washing process can take 1-3 days.

Procedure: You will receive a washing bag from us. (1 sachet = 1 Washing cycle)
This bag is then washed and the laundry returned.

Please put a note in the bag with the following information:

- Laundry program (coloured linen, cooking linen, wool program, etc.)
- Temperature (e. g. 30 degrees, 60 degrees, 90 degrees)
- Dryer YES / NO
- Name
- House number (Chalet Nr. . . . , Jägerhäusl,. .)
- Date

Please place the bag with all information in our laundry warehouse (near glass container). We put the finished laundry on your doorstep.

N

Nespresso

In your accomodation you will find a Nespresso machine. Capsules can be purchased for € 5,50 per bar (10 pieces) at the vending Machine next to the parking lot.
Your accommodation is also equipped with a filter coffee machine.

P

Parking

Mountain Inn Chalets:

The parking lot in front of the chalet is free of charge. **Driving on the footpath directly to your chalet is not permitted!**

If the large parking lot is full or overcrowded, you can use our spare car park behind the complex. Just continue at the large parking lot to the end of the path and then turn left and opposite the solar park you should find space along the wall of the house.

Jägerhäusl/Berghäusl/Grand Chalet:

You can drive your car directly to the house. In winter, a parking lot will be cleared right at the entrance of the property.

Apartment Sonnenhaus:

Your parking is located directly at the house.
(Kalvarienweg 2). Please park on the left side next to the hedge.
The apartment is on the 2nd floor.

Apartment Sonnenhaus Plus:

Your parking is also located directly in front of the house.
(Kalvarienweg 2). Please park on the left side next to the hedge.
This apartment is on the 1st floor.

Parking and access roads are not subject to regular winter maintenance. Please be sure to use appropriate tires in winter! The use of the parking and the footpaths is at your own risk!

Pharmacy

- Kössen, Leitweg 14, Tel. +43 5375 5324
- Ebbs, Wildbichler Str. 15, Tel. +43 5373 43200
- Kiefersfelden (Germany, Kufsteiner Str. 16, Tel.+49 8033 97640)

Phone

The nearest public telephone booth is located next to the Hotel Café Praschberger on the village square.

Area codes for abroad:

Germany 0049

Italy 0039

Netherlands 0031

Switzerland 0041

Luxembourg 00352

France 0033

Belgium 0032

United Kingdom 0044

Post Office/Postcards

A post office is located at the tobacco shop "Erharter KG", next to the SPAR market (close to the BP gas station) at the end of the village Walchsee in the direction of Kufstein. You will find a postbox at the bus stops Walchsee-Dorfplatz and Walchsee-Durchholzen.

R

Restaurants

[All our tips and highlights you may find in our Google Maps favorite Lists...](#)

S

Security

As our chalets are small and cozy wooden cabins, of course there are "rough edges" around. Therefore we ask you to pay attention for your own safety. We will not be liable for any injuries or damages.

The use is at your own risk!

Supermarket

Walchsee:

- SPAR – supermarket – Dorfstrasse 35, Tel. +43 5374 5036
at end of the village in the direction of Kufstein: during season partially opened also on Sunday morning.
- T&G discounter - Walchsee-Kranzach 49 in the direction of Kössen,
Tel.+43 (0)50 3219 27823,
BP gas station, Dorfstrasse 29, Tel. +43 5374 562031
BILLA supermarket – just on the opposite of our chalets (2 min. via foot) -
Johannesstraße 3, Tel.: +43 5991508895
Kössen, Ebbs, Niederndorf or Kufstein:
- M-PREIS, Hofer, SPAR, Billa - partially opened until 8:00 p.m.

Swimming pool & sauna

Hotel Walchsee:

Mountain Inn guests are allowed to use the sauna and the swimming pool in the hotel "Das Walchsee". Payment and processing are done at the hotel's reception.

On our [service page](#) you will find all information.

The nearest saunas and indoor pools can be found here:

<https://www.kaiserwinkl.com/en/winter-holiday-tirol/pools-sauna.html>

In summer the following outdoor pools are at your disposal:

Outdoor-Pool Kössen: (**Discount** for adults with Kaiserwinkl Guest Card)

<https://www.kaiserwinkl.com/en/swimming-tirol/pool-koessen.html>

Waldschwimmbad Niederndorf - <https://www.waldschwimmbad.at/>

Freibad Reit im Winkl - <https://www.freibad-reitimwinkl.de/>

Hallo Du Ebbs - <https://www.hallodu.at/freibad/>

Shopping trolleys

If you want to go shopping quickly in the BILLA supermarket across the street, we provide you with our shopping trolleys for this purpose. You will find them in our recycling station at the large parking lot.

T

Taxi

The "Kaiser Taxi" is available at Tel. +43 5373 42000.
Kaiserwinkl Travel, Bergfeld 9, Kössen, Tel. +43 5375 6271
Bus-Taxi Kitzbichler - Thurnbichl 22, Kössen, Tel. +43 5375 2829

Towels/Bedclothes

A basic equipment of towels and bed linen will be provided upon arrival to our guests. If you want a change within your stay this is possible for an additional fee.

Tourist information Walchsee

There you can get lots of information about Walchsee and the Kaiserwinkl region. You will find the office directly at the village square next to the "Hotel Walchseer Hof" only in a 250 m-distance of your chalet. Tel.: +43 501 100

TV

If you have any problems with the TV, please check first whether all cables for power (TV + Receiver) are plugged in. On some TVs there is an additional ON/OFF button on the backside (please also check this).

Our Tv's receive cable signal.

W

Waste/recycling

Please remove your garbage (white and stained glass, plastic, paper and residual waste separated) – at the latest before your departure at the garbage cans in the small cottage beside the car park (next to the vending machine).

In case of non-compliance we will charge you EUR 20,- in addition.

Waterski/Wake-Board/SUP

Walchsee: At the Water sports center Walchsee "Karl²O", you can do waterskiing, Stand Up Paddling or wakeboarding on the Walchsee, Kirchgasse 7, Tel.: +43 5374 5359
www.karl2o.at

Kiefersfelden (Germany) at the Hödenauer lake (20 min by car): you find a waterski-lift with fun park, little training lift, restaurants, playing ground in a nice, laid-back atmosphere. Open during summer season from 11/12 a.m. to 20 p.m., Tel. +49 8033 6648, www.wetsports.de

Thank you for taking the time to read this information!

We hope to have answered all your questions so far. If you have any further questions, please do not hesitate to ask us.

We wish you a pleasant stay and relaxing days in your holiday home!

Enjoy your vacations!!

Your family Jaehner and the Mountain Inn Team